



Phone: 330-963-4484  
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 www.fivestarlighting.com

## Return Material Authorization Request

Company: \_\_\_\_\_ Requested By: \_\_\_\_\_  
 Sales Order Number: \_\_\_\_\_ Date: \_\_\_\_\_

#	Mfg.	Item	Description	Ord. Qty	Ord. Qty	Reason
Ex.	Syl	21999	FO32/741/ECO	45	45	Wrong item
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						

### Terms

- All requests must be made within 5 business days of delivery
- An RMA number will be issued and the return items will either need to be shipped back via ground carrier or will be picked up when the correct item is delivered
- Five Star Lighting reserves the right to assess a 15% restocking fee on any returned items or deny the return of any special order items
- If Five Star Lighting shipped the wrong material, no restocking fee will be charged
- No credit will be issued for shipping charges unless Five Star Lighting is at fault

Thank you for your business!